

## ACC OTTAWA - EMERGENCY & NON-EMERGENCY CONTACTS - WESTERN CANADA (Revised 17 Nov 2014)

**Note:** ACC Ottawa is not responsible for the accuracy or completeness of this data. Backcountry cell phone coverage is limited, if any. Depending on terrain, a cell phone call could be received by a different jurisdiction. Consider taking a satellite phone. Please submit changes to [safety@alpineclubottawa.ca](mailto:safety@alpineclubottawa.ca)  
**Acknowledgements:** Rescue Dynamics, Canadian Avalanche Association, Parks Canada, ACMG, ACC Ottawa members

### General

Parks Cda Calgary Visitor Svc Centre (403) 292-4401  
Parks Cda National Information Centre 1-888-773-8888  
Parks Canada Mountain Safety Program

<http://www.pc.gc.ca/eng/progs/np-pn/sp-ps/index.aspx>

AB Road Conditions (outside parks) 1-877-262-4997

<http://www.ama.ab.ca/road-reports/mountain>

BC Road Conditions (outside parks) 1-800-550-4997

<http://www.drivebc.ca>

### Banff National Park

<http://http://www.pc.gc.ca/pn-np/ab/banff/index.aspx>

*Banff EMS, RCMP, Fire (non-backcountry) 911*

*Park Wardens (24/7, backcountry) 1-888-927-3367*

*Warden's Office Banff, Yoho, Kootenay (24/7) (403) 762-4506*

Banff National Park Info Office (403) 762-1550

Banff Trails & Hut Info & Reservation (403) 762-1556

Banff Park Admin Office (403) 762-1550

Banff Park Dispatch Office (403) 762-1470

Banff Mineral Springs Hospital (403) 762-2222

Lake Louise Info Centre (403) 522-3833

Lake Louise Trails Reservation & Info (403) 522-1264

Lake Louise Medical Clinic (403) 522-2184

### Jasper National Park

<http://www.pc.gc.ca/pn-np/ab/jasper/index.aspx>

*Jasper EMS, RCMP, Fire (non-backcountry) 911*

*Park Wardens (24/7, backcountry) 1-888-927-3367*

*Jasper/Sunwapta Emergency Dispatch 1-877-852-3100*

Jasper Warden's Office (780) 852-6155

Jasper NP Road Conditions Report (780) 852-3311

Jasper Park Info Office (780) 852-6176

Jasper Seaton General Hospital (780) 852-3344

Jasper Cottage Medical Clinic (780) 852-4885

Jasper Backcountry Reservations (780) 852-6177

Icefield Info Centre (780) 852-6288

### Yoho National Park

<http://www.pc.gc.ca/pn-np/bc/yoho/index.aspx>

*Park Wardens (24/7, backcountry) 1-888-927-3367*

*Warden's Office Banff, Yoho, Kootenay (24/7) (403) 762-4506*

Yoho NP Visitor Centre (Field) - seasonal (250) 343-6783

Lake O'Hara Office (250) 343-6433

### Kootenay National Park

<http://www.pc.gc.ca/pn-np/bc/kootenay/index.aspx>

*Park Wardens (24/7, backcountry) 1-888-927-3367*

*Warden's Office Banff, Yoho, Kootenay (24/7) (403) 762-4506*

Kootenay Warden's Office (250) 347-9361

Kootenay NP Visitor Centre (Radium) – seasonal (250) 347-9505

### Glacier and Revelstoke National Park

<http://www.pc.gc.ca/eng/pn-np/bc/glacier/index.aspx>

*Emergency Dispatch 911 or 1-877-852-3100*

General Information & Reception (250) 837-7500

Avalanche, weather, snow recorded message (250) 837-6867

Golden & District Hospital, Golden BC (250) 344-5271

Queen Victoria Hospital, Revelstoke BC (250) 837-2131

### Waterton National Park

<http://www.pc.gc.ca/eng/pn-np/ab/waterton/index.aspx>

*Emergency Dispatch (403) 859-2636*

Visitor Centre (403) 859-5133

### Coast Mountains

Squamish Climbing <http://squamishclimbing.com/>

Squamish Ambulance (604) 892-5211  
Whistler Ambulance (604) 932-5894

### BC Provincial Parks

*BC Provincial Emergency Program (24/7) 1-800-663-3456*

Mount Robson PP Visitor Centre (250) 566-4325

Brackendale Eagles PP, Squamish (604) 898-3678

### Alberta Provincial Parks

*K-Country Emergency Services (403) 591-7767*

Bow Valley PP Info (403) 673-3663

Barrier Lake Visitor Centre (403) 673-3985

Peter Lougheed PP Visitor Centre (403) 591-6322

Peter Lougheed Rangers (Wm Watson) (403) 591-7222

Elbow Valley Visitor Info Centre (403) 949-4261

Wildlife Sightings (Bow Valley) <http://trailex.org/>

### RCMP

*Banff RCMP (403) 762-2226*

*Canmore RCMP (403) 678-5516*

*Clearwater RCMP (250) 674-2237*

*Golden & Field RCMP (250) 344-2221*

*Jasper RCMP (780) 852-4848*

*Kamloops RCMP (250) 828-3000*

*Kananaskis RCMP (403) 591-7707*

*Lake Louise RCMP (403) 522-3811*

*Pemberton RCMP (604) 894-6126*

*Radium & Invermere RCMP (250) 342-9292*

*Revelstoke RCMP (250) 344-2221*

*Squamish RCMP (604) 898-9611*

*Valemount & Robson RCMP (250) 566-4466*

*Waterton Park RCMP (Summer only) (403) 859-2044*

*Whistler RCMP (604) 932-3044*

### Avalanche Bulletins & Mountaineering Conditions

Canadian Avalanche Centre - avalanche bulletins, all regions

<http://www.avalanche.ca/cac/bulletins/latest>

ACMG Mountain Conditions Report (MCR)

<http://www.acmg.ca/mcr/default.asp>

Rogers Pass Ski Touring & Winter Permit Information

<http://www.pc.gc.ca/eng/pn-np/bc/glacier/activ/activ1.aspx>

BC Backcountry Lodge Conditions <http://www.wisegoat.ca/>

American Avalanche Assoc - all States <http://www.avalanche.org/>

US Forest Service Avalanche Center <http://www.fsavalanche.org/>

### Travel and Accommodation

Alpine Club (Canmore) & Clubhouse (403) 678-3200

<http://www.alpineclubofcanada.ca>

Lake Louise Alpine Centre (403) 522-2201

Jasper Hostel (778) 328-2220

Banff Airporter (403) 762-3330

Brewster Transportation (403) 762-6700

Greyhound Bus 1-800-661-8747

### Backcountry Equipment Retail & Rental

Banff - Monod's (403) 762-4571

- Mountain Magic (403) 762-2591

Calgary - MEC (403) 269-2420

- UofC Outdoor Centre (403) 220-5038

Canmore - Valhalla (403) 678-5610

Edmonton - MEC (780) 488-6614

Jasper - Gravity Gear 1-888-852-3155

Lake Louise - Wilsons (403) 522-3636

Revelstoke - Valhalla (250) 837-5517

Squamish - Valhalla 1-877-892-9092

Vancouver - MEC (604) 872-7858

## ACC OTTAWA - EMERGENCY & NON-EMERGENCY CONTACTS - EASTERN CANADA & US (Revised 17 Nov 2014)

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### Ontario

OPP (All of Ontario) 24/7 Emergency line 1-888-310-1122

OPP Kaladar (613) 336-2244

ACC Toronto Bon Echo Cabin and Climbing

<http://www.climbers.org/bon-echo-and-our-cabin>

Bon Echo Provincial Park (613) 336-2228

### Gatineau Park (QC)

NCC emergency phone (24/7) (613) 239-5353

Ville de Gatineau Emergency 911

(Caution: a cell phone 911 call may reach an Ontario operator)

### Laurentians (QC)

Sûreté de Québec Emergency 911 or 310-4141 (cellular \*4141)

Sûreté de Québec, Sainte-Agathe-des-Monts (819) 326-3131

Centre Hospitalier Laurentien, Sainte-Agathe (819) 324-4000

Val David (Parc Regional Dufresne) (819) 322-6999

<http://www.parcregionaldufresne.com>

Montagne d'Argent Climbing Site (819) 429-0501

<http://www.montagnedargent.com>

ACC Montreal Laurentian Ski House

<http://www.accmontreal.ca/en/huts/skihouse>

### Chic Chocs (QC)

Sûreté de Québec, Ste-Anne-des-Monts 911 or 310-4141 (cellular \*4141)

Sûreté de Québec, Sainte-Anne-des-Monts (418) 763-3344

Hôpital des Monts, Sainte-Anne-des-Monts (418) 763-2261

Parcs Québec Reservations (Sépaq) <http://www.sepaq.com/>

Chic Chocs Avalanche Bulletin

<http://www.centreavalanche.qc.ca/bulletins>

### Gros Morne (NL)

<http://www.pc.gc.ca/pn-np/nl/grosmorne/index.aspx>

RCMP Deer Lake (709) 635-2173

RCMP Corner Brook (709) 637-4433

Visitor Centre, Rocky Harbour (709) 458-2417

Deer Lake Ambulance (709) 635-3020

Western Memorial Hospital, Corner Brook (709) 637-5000

### Ice Climbing

New England Ice Climbing <http://neice.com/>

### Adirondack Park (NY)

Adirondack's Emergency (DEC Rangers) (518) 891-0235

New York State Police, Ray Brook (518) 897-2000

Forest Ranger Station, Ray Brook (518) 897-1300

Adirondack Medical Center, Lake Placid (518) 523-3311

Adirondack Medical Center, Saranac Lake (518) 897-4141

Adirondack Mountain Club (ADK) (518) 668-4447

<http://www.adk.org/home-flash.aspx>

ADK Lodging Reservations (518) 523-3441

ACC Montreal Keene Farm Cabin & Camping

<http://www.accmontreal.ca/en/huts/keenefarm>

Keene Valley Hostel (518) 576-2030

<http://www.keenevalleyhostel.com>

New York Trail Conditions

<http://www.viewsfromthetop.com/trail/ny/index.html>

DEC Trail Information (518) 897-1200

<http://www.dec.ny.gov/outdoor/7865.html>

Adirondack Ski Conditions

<http://www.lakeplacid.com/cross-country-ski-conditions>

Mountaineer, Keene Valley (518) 576-2281

<http://www.mountaineer.com>

Rock & River Guide Service, Keene (518) 576-2041

<http://www.rockandriver.com>

### Shawangunk Mountains (NY)

New Paltz Emergency Comm. Center (845) 255-1323

New York State Police, Highland (845) 691-2922

Ulster County Emergency Services (845) 338-1440

Gunks Climbing <http://www.gunks.com/>

Mohonk Preserve Visitor Center, New Paltz (845) 255-0919

<http://www.mohonkpreserve.org/index.php>

Mohonk Mtn House Resort (845) 255-1000

<http://www.mohonk.com/>

Rock and Snow, New Platz (845) 255-1311

<http://www.rockandsnow.com/store/>

### Green Mountains (VT)

Vermont State Police 911 or (802) 244-8727

Fletcher Allen Health Care, Burlington (802) 847-0000

Green Mountain Club (GMC) (802) 244-7037

<http://www.greenmountainclub.org>

Catamount Trail Assoc (802) 864-5794

<http://www.catamounttrail.org/>

Vermont Trail Conditions

<http://www.viewsfromthetop.com/trail/vt>

Gear Exchange, Burlington 1-888-547-4357

<http://gearx.com/>

### White Mountains (NH)

New Hampshire State Police 911 or 1-800-525-5555

Memorial Hospital, North Conway (603) 356-5461

Appalachian Mountain Club (AMC) 1-800-372-1758

<http://www.outdoors.org>

AMC Hut & Shuttle Reservations (603) 466-2727

Pinkham Notch Visitor Ctr, Joe Dodge Lodge (603) 466-2721

Mt Washington Avalanche Center (603) 466-2713

<http://www.mountwashingtonavalanchecenter.org>

New Hampshire Trail Conditions

<http://www.viewsfromthetop.com/trail/nh>

Int Mtn Equipment, North Conway (603) 356-7013

<http://www.ime-usa.com>

### High Peaks Area and Baxter State Park (ME)

Maine State Police 911 or 1-800-432-7381

Baxter State Park Rangers (207) 723-5140

Maine State Police, Orono (207) 866-2122

Millinocket Police Dept (207) 723-9731

Millinocket Regional Hospital (207) 723-5161

Baxter SP Info & Reservations (207) 723-5140

Carrabassett Valley Police Dept (207) 237-3200

Rangeley Police Dept (207) 864-3579

Maine Trail Conditions

<http://www.viewsfromthetop.com/trail/me>

### Canadian Forces-Coast Guard Joint Rescue Co-ordination Centres (JRCC)

Ground search and rescue is usually conducted by police or volunteer provincial/territorial SAR groups. Park wardens handle this in national parks. Rescues are activated through the RCMP, provincial police, provincial/territorial emergency programs or park warden service.

JRCC Trenton, ON 1-800-267-7270

JRCC Victoria, BC 1-800-567-5111

JRCC Halifax, NS 1-800-565-1582